



## Financial Aid Process

**Applying for Financial Aid at the JCC is easy as 1, 2, 3...**

1. Visit the FACTS website at <https://online.factsmgt.com/signin/4M8HD> and create an account or sign into an existing account.
2. Click on the Start Application Link and complete the steps as prompted. After completing the online application, you will need to upload all required supporting documentation.
3. Applicants will be required to pay the FACTS application fee of \$45. This is non-refundable. If you have paid this FACTS application fee for another school, you will not have to pay the fee for the JCC.
4. Space will be reserved until the completion of the financial aid process if you have submitted all required documents to FACTS and completed your childcare enrollment forms for Early Childhood Education, Camp JCC, and JLounge prior to February 27, 2026. Applicants will be required to make the standard program deposits and registration fees to hold a spot.
5. Applications completed after February 27, 2026, will be considered on a rolling basis in the order in which they were received beginning April 1, 2026.

### Frequently Asked Questions

**Q: What is FACTS?**

**A:** The JCC utilizes FACTS to process all financial aid applications for Early Childhood Education, Camp JCC, and JLounge. Applications and documents are submitted directly to FACTS via their website, eliminating the need for any physical copies of documents and allowing us to better protect your sensitive information. You may log in to your FACTS user account to review the status of your application. Verification of your documents by FACTS may take up to 2 weeks

**Q: What if I have already submitted an application on FACTS through another institution?**

**A:** Families may utilize an existing application for multiple schools and students. Additional schools and students can be added under the "Students" portion of the application.

**Q: What is the cost of applying for financial aid through FACTS?**

**A:** There is an application fee of \$45 per family. This is non-refundable. If you have paid this FACTS application fee for another school, you will not have to pay the fee for the JCC.

**Q: What documents are required to complete the application?**

**A:** FACTS requires the following:

1. IRS Federal Income Tax Return, including all supporting schedules. If applicant and co-applicant file separately, we require both tax returns for the same tax year. The JCC does not make exceptions for those who may file a tax extension.
2. Copies of all W-2 Wage Statements for both the applicant and co-applicant.
3. Additional supporting tax documents for business income/loss, if applicable.
4. Copies of all supporting documentation for household Non-Taxable Income such as: Social Security Income, Welfare, Child Support, Food Stamps, and Workers' Compensation.

**Q: What if I have technical difficulties while using the FACTS website?**

**A:** Contact FACTS technical support at 866-315-9262.

**Q: When should I expect to receive a decision?**

**A:** All applications completed by February 27, 2026 will be examined at the same time and financial aid awards will be offered by March 15, 2026.





Q: What is the maximum financial aid award my family can receive?

A: The maximum amount of financial aid a family may be awarded from the JCC is 70%.

### **JCC Financial Aid Policies**

1. If a family is applying for financial aid for Early Childhood Education or JLounge and may qualify for Child Care Works or a similar government subsidy program, the family may receive a tentative financial aid offer but shall be required to apply for the Child Care Works program prior to starting care. To receive the financial aid award from the JCC, the family must provide official documentation that they were denied entry into the program or that they were waitlisted for it. The JCC has the right to rescind or modify the tentative Financial Aid award if the reason for denial (e.g. income level or adult in household not working) does not match the information previously supplied to the JCC on their Financial Aid application.
2. If there is a parent/guardian in the household who does not work full-time and is capable of taking care of their children, the family may apply for financial aid for part-time care for early childhood Preschool and Pre-K programs (9am-1pm/9am-2pm) and summer camp (9am-4pm). In this situation financial aid is not available for early childhood infant/toddler care or extended care.
3. Financial aid funds are limited. The JCC cannot make promises as to the availability of funds. Applications will be processed in the order they are received until the aid is depleted.
4. An annual JCC membership in good standing is required in order receive financial assistance. If you are not a current member at the time of application, and financial assistance is awarded, it will apply to membership fees as well. Membership is ongoing and fees are withdrawn electronically the first of each month. Once financial aid is awarded, you must maintain your membership for the following 12 months to be considered for future aid.
5. To maintain an unbiased financial aid process, anonymity is of utmost importance. Therefore, all questions should only be directed to the JCC Membership Team Leader, Tiffany Miller at [tmiller@lvjcc.org](mailto:tmiller@lvjcc.org) or 610-435-5371.

