

Financial Assistance Process

Applying for Financial Assistance at the JCC is easy as 1, 2, 3...

1. Visit <https://online.factsmgt.com/signin/4M8HD> and create an account or sign in to an existing account.
2. Click on the Start Application Link and complete the steps as prompted. After completing the online application, you will need to upload all required supporting documentation.
3. The JCC will provide you with a decision within 4 weeks of your application being submitted.

Frequently Asked Questions

Q: What is FACTS?

A: Starting with summer 2020/ the 2020-2021 school year, the JCC will be utilizing FACTs to process all financial aid applications for Early Childhood, JLounge, and Camp JCC. Applications and documents are submitted directly to the online portal, eliminating the need for any physical copies of documents, allowing us to better protect your sensitive information. They can be contacted at

Q: Who reviews the financial aid application?

A: All applications undergo a blind review process by our Financial Assistance Committee.

Q: When should I expect to receive a decision?

A: You may log in to your FACTS user account to review the status of your application. Please allow 2 weeks processing time before inquiring further about receipt and/or status of the uploaded documents, and then please allow an additional 2 weeks for our Committee to review your application.

Q: What if I have already submitted an application on FACTs through another institution?

A: Families may utilize an existing application for multiple schools and students. Additional schools and students can be added under the "Students" portion of the application.

Q: What documents are required to complete the application?

A:

1. 2020 IRS Federal Income Tax Return, including all supporting schedules. If applicant and co-applicant file separately, we require both tax returns for the same tax year. NOTE: If you have not yet filed your 2020 return, please contact Tracy Sussman at tsussman@lvjcc.org
2. Copies of all 2020 W-2 Wage Statements for both the applicant and co-applicant.
3. Additional supporting tax documents for business income/loss, if applicable.
4. Copies of all supporting documentation for household Non-Taxable Income such as: Social Security Income, Welfare, Child Support, Food Stamps, and Workers' Compensation.
5. Cover letter explaining need for assistance and detailing any extenuating circumstances.

Please note that an active JCC membership in good standing is required in order receive financial assistance.

For all questions regarding the financial assistance process, please contact Tracy Sussman at

tsussman@lvjcc.org or 610-435-5371.

For technical support, please call FACTS at 866-315-9262.