JSchool (weekly tuition payments)

- Students who are temporarily not permitted to attend the program due to the JCC's Covid-19 policy, government Covid-19 policies, or at the direction of a medical professional for reasons related to Covid-19, may suspend future weekly payments until such period ends. There will be no refunds or credits for fees already paid.
- If the JCC facility or the JSchool program ceases operation temporarily or permanently for reasons related to Covid-19, no additional fees will be charged during the time of the closure.
- There are no refunds or credits for closures due to inclement weather, planned holidays, or other circumstances not related to Covid-19.

JLounge/ECE (monthly tuition payments)

- Students who are temporarily not permitted to attend the program due to the JCC's Covid-19 policy, government Covid-19 policies, or at the direction of a medical professional for reasons related to Covid-19, will receive a prorated tuition adjustment reflecting the time missed greater than 5 days per month; this adjustment will be applied as a credit to the next month's payment. There will be no refunds for fees already paid.
- If the JCC facility or the Early Childhood Education/JLounge program ceases operation temporarily or permanently, no additional fees will be charged during the time of the closure, and students will receive a prorated tuition adjustment reflecting the time missed greater than 5 days once the program reopens; this adjustment will be applied as a credit to the next month's payment. There will be no refunds for fees already paid.
- There are no refunds or credits for closures due to inclement weather, planned holidays, or other circumstances not related to Covid-19.

Other programs (enrichments, etc.)

- If the JCC cancels any other program or event (not including JSchool, JLounge or Early Childhood Education), a refund will be issued within 30 days as a credit to the person's JCC account. For one-time events, a full credit will be issued. For ongoing classes and programs, a prorated credit reflecting the number of sessions missed will be issued. At an individual's request, this credit may be refunded back to their original form of payment.
- There will be no refunds or credits for programs, events or classes missed as a result of illness, the need to quarantine, or any other circumstances, whether related to Covid-19 or not.

